

## OPERATION AND CARE

Congratulations on your new investment! All Kiwiblinds and Shutter products are made of high grade materials to exacting specifications. As long as operated and maintained properly as per the instructions below, they can function for many years, well beyond the warranty provision timelines. Our installer will demonstrate proper operation of your new blind(s). If no one can be present from your household, or if you are self-installing, please read through this guide and the product warranty disclosure document. Please contact Kiwiblinds and Shutters immediately for any points of clarity.

### ROLLER BLINDS

Operate with the control chain held straight and out from below the top idle and away from the fabric edge. Operating the chain at an angle may damage/jam the control idle. Operating the chain too close to the edge of the fabric, will result in fraying. Operate the control chain at a gentle-slow pace, to ensure avoiding a level of impact/force, which could jam the stopper domes and/or potentially crack the control idle. The dome stoppers can also pop off the chain, if there is too much force/impact at their 'default stop' positions. Also see cleaning and general sections below.

### VENETIAN BLINDS

Before raising the blind, ensure that the slats are tilted fully open. When opening a window behind, always raise the blind first. Do not push hands through the slats as this is likely to damage the blind. When closing, tilt the slats in both directions first, then leave them with their top surfaces facing outwards. This lines the slats up, and ensures the best possible closure. Avoid lifting up regularly, as this product is designed primarily for slat tilt benefits and function. Support the bottom base board when having to lift larger, heavier venetians in particular. Angle the stacking cord in towards the centre of the blind when lifting or lowering. The cord will auto lock when releasing either way. Also see cleaning and general sections below.

### VERTICAL BLINDS

Rotate slats to a fully open position, before drawing the blind across the window. On windy days, close windows, or draw the slats away from the opening to prevent damage. Ensure the slats are clear of obstructions before drawing or rotating them. Also see cleaning and general sections below.

### THERMACELL BLINDS

Operate cords and the lock on a straight or inward angle. Grip the cord knob and keep tension. Operate up and down slowly and gently. It is normal for very wide blinds if one or two cords do not pull in evenly, as the cords will overlay in the cord lock. Also see cleaning and general sections below.

### SHUTTERS

Low maintenance in terms of operational care, but close all windows behind them when it rains. Also see cleaning and general sections below.

### CLEANING

- Do not 'scrub' any blind fabric or blind/shutter hardware, or immerse in water or any other liquid solutions
- For fabrics, gently 'dab' any marks using a clean damp cloth, baby wipes or a mild soapy soft cloth, where there are extra greasy marks
- Do not use any chemical, chlorinated or abrasive cleaning liquids/hand-held cleaners on any product hardware or fabric
- Also avoid cleaners containing organic solvents, as they may affect the surface appearance and durability
- If metal components/chain controls are exposed to damp air (i.e. in a bathroom), or salt laden air (i.e. situated within one kilometre of an ocean/beach) or other corrosive elements, they must be properly cleaned at least twice per year. Refer warranty terms and conditions overleaf
- You can dust (not scrub) all Kiwiblinds and Shutters with a soft cloth, duster or soft brush vacuum appliance as regularly as needed, depending on the environment they are exposed to.

### GENERAL

- \* When windy and/or raining, close windows or draw blinds well away from the window opening area, to prevent damage
- \* Please do not allow young children to operate or handle your blinds. Refer to our warranty terms overleaf or attached
- \* Do not operate any blind product with aggression. Our products are strong, but people are stronger. Refer to our warranty terms overleaf or attached
- \* When opening a window behind a blind, always raise the blind first. Do not push hands through or around, as this may cause damage
- \* Do not try to remove/uninstall any blind product without conferring with us first. Refer to our warranty terms overleaf or attached

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